

Mainstream is all about people supporting people.

It upholds the ideals of mutual respect, the value of individuality and an open mindedness towards the ever changing needs of people.

Our Mission

To improve quality of life for people with a developmental disability by providing a supportive environment that strives to empower individuals with the necessary skills and confidence for lifelong learning and growth.

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Mainstream Services

Interested in volunteering?

For more information on volunteer opportunities, please visit our website.



Contact



How to make your voice heard

What We Do

Our primary objectives as a service provider are:

To use a person centred planning process to assist each person to identify their goals and develop a plan of action to meet them.

To offer a variety of learning and training opportunities to allow people to work on individual goals.

To facilitate the development of natural support networks and assist people in acquiring the skills necessary to lead independent and fulfilling lives in their community.

Resolution Process Step 1

- Talk to the person that you have a problem with.
- Explain your concern.
- Try to find a way to make things better.



If you have a concern... We want to hear it. Step 2

- If that doesn't work, talk to a staff member that you are comfortable with.
- Explain your concern.
- Tell them what you have tried to do to make things better.



Step 3

- If you are still not happy, talk to the Executive Director to explain your concern.

We want your experience at Mainstream to be a great one.

We want to provide the best possible service to you and your family.

If you have a concern, we want to hear it.

We will listen and do our best to help.